

POSITION: Field Service Technician
DEPARTMENT: Field Service
EMPLOYMENT STATUS: Full-time



PRIMARY JOB FUNCTION AND SCOPE

Construction Robotics, a rapidly growing start-up company, is seeking a Field Service Technician to operate, service and train customers on their Semi-Automated Mason (SAM). The Technician would be responsible for planning and executing each job and operating the machine alongside customer masons. As an interface with our customers, this individual must provide excellent customer service in a timely and professional manner. The ideal candidate is resourceful and goal oriented; a strong individual contributor who also works well in a team environment. Candidates must also possess excellent problem solving skills and be flexible, resourceful, and independent.

DUTIES & RESPONSIBILITIES

- Set up and operate SAM on construction sites
- Layout mast climbing scaffold systems for SAM operation
- Train customers/masons on the use of SAM
- Develop both long term and short term project plans for each job
- Manage on-site technical issues and implement solutions quickly
- Diagnose problems and recommend solutions to the Engineering team to continuously improve the performance of SAM

EDUCATION and/or EXPERIENCE

- Minimum of 3 years of engineering, construction, or auto-tech experience
- Masonry experience preferred
- High school diploma or GED required
- BOCES, machine-shop certificate, or technical apprenticeship preferred
- Associates or Bachelor's degree in technical field preferred
- Tutoring or training experience preferred

REQUIRED SKILLS

- Good written and verbal communication skills
- Ability to read, analyze, and interpret general technical procedures
- Ability to write detailed reports
- Ability to solve practical problems and deal with a variety of technical issues
- Willing to travel significantly (up to 75%) and work as required to keep project on schedule
- Ability to work alone once provided with high level direction
- Ability to manage others and to record all field operations on a daily basis
- Willing to regularly work outside and frequently lift items up to 30 pounds
- Proficiency with MS Office applications, particularly Word, Excel, and PowerPoint
- Strong mechanical aptitude and experience working with hand tools

How to Apply:

Please send resume to hire@construction-robotics.com

About Construction Robotics, LLC.:

Construction Robotics (CR) was established with the goal of advancing construction through the use of robotics, automation and the same principles used in manufacturing. CR is a growing startup company developing the world's first commercially available semi-automated robotic bricklaying system that will revolutionize the masonry industry. We are committed to inventing, developing, and commercializing advanced construction technologies that can help reduce cost and project time.